

## **Privacy policy relating to the use of the website and cookies**

EVERZINC GROUP understands the importance of the privacy of its customers and the protection of their personal data. This policy describes how we handle and process the personal data that we collect.

### **1. Scope**

This website is managed by EVERZINC BELGIUM SA. It is important for us to create and maintain an environment in which our customers are assured that their information will not be misused.

We comply with the applicable legislation regarding the protection of personal data, for example the General Data Protection Regulation 2016/679 and the national legislation in this regard. This legislation focuses on the protection of your personal data and it grants you rights in relation to these data.

This purpose of this policy is not only to explain to you what data we collect about you and how they will be used when you visit our website, but also to assure you that they will be handled correctly.

### **2. What personal data are collected?**

You do not have to provide us with your personal data to be able to use the greater part of our website.

For the purposes mentioned below, EVERZINC GROUP may collect and process the following categories of personal data about you, in particular via the contact form:

- contact's last name and first name
- company name, address, post code, town, country, website
- contact information: email, fax, landline or mobile phone number

You may also decide to provide additional/optional information when you complete the form on our website or when we contact you (by phone, email or at trade shows or events).

EVERZINC GROUP may also collect publicly available information in order to check the information that we have collected.

### **3. Why do we collect information?**

EVERZINC GROUP collects the above-mentioned information to identify your needs and provide you with a better service. In particular, we collect your information for the following purposes:

- your personal data will be used to answer your questions (online) about our products and services, to provide you with information about our products and follow the online offers;
- supply you with the products and services that you have ordered;
- comply with the legal, regulatory and compliance obligations and requirements;
- periodically send promotional emails about our products and services, special offers or other information which we believe could be of interest to you;

### **4. How will your information be used and shared?**

EVERZINC SA can share your personal data, according to our legitimate interest, with third-party service providers who assist us with supplying our products and services. This may include, for example, the hosting of our Internet servers, data analysis, marketing assistance and customer

services. These companies will have access only to your personal data when this is strictly necessary to carry out their duties properly. They may not use them for any other purpose.

Your personal data will not be sold or rented to third parties.

We may disclose your personal data in order to apply our policies, to meet our legal obligations or in the interest of security, the public interest or application of the law in any country in which we have entities or affiliated companies. For example, we can respond to a request from an organisation that is responsible for enforcing the law, a regulatory organisation or a government body. We may also disclose data within the context of current or potential disputes or to protect our property, our security or our staff as well as other rights or interests.

If the company EVERZINC GROUP is sold or merges with another one, your data will be disclosed to the counsel of any potential buyer and they will be transferred to the new owners of the company. In this case, we will implement appropriate safeguards to ensure the integrity and confidentiality of your personal data. The use of your personal information will however remain subject to the application of this Policy.

## **5. Transfer of your personal data**

We can transfer your personal data to third parties located in third countries (outside the European Economic Area (EEA)). This transfer may only take place with members of staff of our subsidiaries, who also comply with these integrity and non-disclosure standards.

## **6. How do we use cookies?**

### **a. On our website, we do not use any category of cookies**

### **b. Google Analytics**

We use this service to collect information about visits to our website. This information is grouped together in order to determine the number of visits, average time spent on the page, pages visited, etc.

We use this information to measure use of the site, but also to improve its content and value.

For more information about cookies, please visit the: [www.allaboutcookies.org](http://www.allaboutcookies.org) or [www.youronlinechoices.eu](http://www.youronlinechoices.eu) websites that contain more information about behavioural advertising and online privacy.

## **7. Rights of the persons concerned**

You have the right to view information about yourself and obtain a copy of the information that we possess. If your personal data have changed, you can ask us to correct, supplement or delete the out-of-date, incorrect or incomplete data that we possess about you. In addition, you have the right to limit the processing of your data and to object to the processing of your personal data. You also have the right to receive the personal data about you, that you have provided to a data controller, in a structured format, commonly used and readable by machine and you have the right to transfer these data to another data controller.

If you have chosen to receive commercial e-mails or newsletters from us when registering on the website, you may cancel this choice if you have changed your mind.

We may ask you to provide proof of your identity to ensure that you have a legitimate right to make a request and check that we are providing the responses to the person who has a legitimate right to send us one of the above-mentioned requests and to obtain the information.

Please note that under certain circumstances laid down by the law, we can deny access to your information or not accede to your request when data protection legislation in force allows us to do so.

If you wish to obtain more information about the processing of your personal data or if you want to exercise your rights, please contact us:

EVERZINC BELGIUM SA  
Boulevard E. de Laveleye 191 - 4020 Liège – Belgium  
Fax: +32 4 3666401  
GDPR@everzinc.Com

You have the right to lodge a complaint with the competent (data protection) control authority.

## **8. Security**

EVERZINC GROUP undertakes to do everything in its power to ensure the security of your data. We have implemented reasonable technical and organisational measures to protect your personal data against any destruction, loss, accidental or wrongful alteration, unauthorised disclosure of personal data transmitted, stored or processed in another way, or unauthorised access to such data. However, you must keep in mind that the Internet is an open system and we are unable to guarantee that an unauthorised party may ever circumvent these measures or use your personal data for inappropriate purposes.

## **9. Changes to this policy**

EVERZINC GROUP may, if necessary, change and update this policy to ensure that it reflects the way in which we process your personal data at this time. We will publish an updated version of the present policy on the same web page and it will enter into force when it is published. Please regularly visit this Internet page to ensure that at all times you know about the information that we collect and process, how your data are used and under what circumstances and in what cases we will share them with third parties.